

## Privacy Policy

This periodically updated Privacy Policy details what personal data is collected and how it is handled when you use our digital services, such as the Lausanne 2020 Youth Olympic Games website (<https://www.lausanne2020.sport>; respectively the "2020 YOG" and the "Website"), along with any platform used in connection with the 2020 YOG, including volunteer and spectator registration, and other online services offered on the Website (collectively, the "Services") managed by the Lausanne 2020 Youth Olympic Games Organising Committee ("Lausanne 2020").

By using our Services, some of your personal data is collected and processed by Lausanne 2020 in accordance with this Privacy Policy. When we refer to "we", "us", or "our", we are referring to Lausanne 2020, and when we refer to "you" or "your", we are referring to you, as the user of our Services.

Specific rules and additional terms may apply due to the nature and purpose of certain Services (the "Specific Rules") – for example, some volunteer and spectator registration platforms. Where applicable, these specific Rules will be communicated before you use the relevant Services and will take precedence over the terms of this Privacy Policy in the event of differences.

### What data do we collect?

#### Data you provide to us

You may provide us with data, including personal identifying information, when you register for our Services, create a user account, contact us, or apply for accreditation for the 2020 YOG or other events hosted by Lausanne 2020.

Personal data is categorised as follows:

- i. User account data, such as your first name, last name, age, gender, login and password information;
- ii. Contact and communication information, such as your physical address, email address, phone number and professional title;
- iii. Data related to your participation in the 2020 YOG, such as your accreditation number and arrival/departure information; and
- iv. Any additional information you provide to us by indicating your interest in particular athletes, teams, sports or events, so that we can personalise your use of our Services.

As part of the application process for accreditation for the 2020 YOG, additional data may be collected, such as your nationality, photo and identity document information.

We will notify you of any additional data needed to provide you with the Services requested, as well as other terms and conditions for processing your personal data to provide you with our Services.

#### Publicly available information

The Website may aggregate certain information (e.g. posts, photos and videos) from publicly available user accounts opened by third parties on social media services such as Twitter, Facebook and Instagram. These services are subject to their own terms of use and privacy policies, and we recommend you read them.

Any person whose social media content is posted on the Website may contact Lausanne 2020 at [info@lausanne2020.sport](mailto:info@lausanne2020.sport) to have said content removed from our Website.

#### Automatically collected data

We may use automatic tracking mechanisms (cookies) to collect certain data while you are browsing the Website (and other digital platforms used in connection with the 2020 YOG). A cookie is a small file, stored on your browser or computer hard drive, which is used to collect data about your interactions with our Website (and other digital platforms used as part of the 2020 YOG), such as browser type, operating system, IP address, browsing date and time. The cookie does not collect any data from your computer or access your personal files.

We use cookies to improve the content of our Website (and other digital platforms used as part of the 2020 YOG), customise it according to user preferences and conduct traffic and audience research.

You can disable cookies or change your preferences by modifying your browser settings. See the links below for further information:

- i. Internet Explorer: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>
- ii. Mozilla Firefox: <https://support.mozilla.org/fr/kb/effacer-les-cookies-po-supprimer-les-information>
- iii. Google Chrome: <https://support.google.com/chrome/answer/95647>
- iv. Safari: <https://support.apple.com/en-us/guide/safari/sfri11471/mac>

## How do we use the data that we collect?

### Purpose of processing personal data

We use the personal data we collect about you and your use of our Services to:

- i. Make your use of the Services easier, and enable you to register, log in to and manage your user account;
- ii. Enable you to participate in the 2020 YOG, and fulfil your role and mission in relation to this event, including processing your application as a 2020 YOG volunteer or determining your eligibility for 2020 YOG accreditation;
- iii. Enable the continuity and development of our Services;
- iv. Collect statistics to help diagnose potential problems and improve your experience of our Services;
- v. Guarantee the security of our Services and their use in accordance with the Website's Terms of Use and other additional terms applicable to our various Services (collectively, the "**Terms of Use**") and applicable laws and regulations;
- vi. Provide you with a personalised experience of our Services based on your preferences;
- vii. Provide you with the information and content you request;
- viii. Comply with our legal obligations in accordance with applicable laws and regulations; and
- ix. Provide you with information, including by email, about your user account and our Terms of Use and, if you have indicated your consent or meet the legal requirements to receive such information, send you promotional communications (including by email and other means), established jointly with the International Olympic Committee (the "**IOC**"), about the Services, the 2020 YOG and our activities, as well as those of the IOC, the Olympic Movement and its partners, while giving you the opportunity to unsubscribe from such communications at any time.

### Legal basis for processing personal data

You will find below a list of the legal grounds upon which we base our processing of your personal data:

- i. Execution of our contractual relationship with you allows us to process personal data for the purposes set out in (i) to (ix) above;
- ii. Your explicit consent to send you communications, as provided for in paragraph (ix) above, while giving you the opportunity to unsubscribe from such communications at any time;
- iii. Our legitimate interests, including providing safe and efficient Services in accordance with the Terms of Use, so that our visitors, partners and fans may receive high-quality Services, as set out in paragraph (v) above;
- iv. Compliance with our legal obligations as valid justification for sharing your personal data with the relevant authorities, if we are obliged to do so.

### With whom do we share your data?

We may share your data, to the extent necessary to achieve the purposes stated in this Privacy Policy, with the IOC, IOC affiliates (i.e. Olympic Channel Services S.A., IOC Television & Marketing Services S.A., Olympic Broadcasting Services S.A., the Olympic Foundation and the Olympic Foundation for Culture and Heritage, all based in Lausanne, or Olympic Broadcasting Services S.L. and Olympic

Channel Services S.L., based in Madrid), and third parties who provide us with services such as the development and provision of recording platforms, data hosting, or email communication services.

We reserve the right to disclose your personal data when required by law or in any judicial or administrative proceeding, and to the extent necessary, to investigate, prevent or take action in connection with any unlawful activities or breach of the Terms of Use.

## How do we protect personal data?

### Data security

We take technical and organisational measures to protect your personal data from any risk of damage, destruction, loss or unauthorised access, in accordance with applicable laws and regulations.

### International transfer of data

Personal information will generally be processed in Switzerland or the European Union; however, for the purpose of processing identifying data according to the legal grounds set forth in this Privacy Policy, we may transfer your data to the above-mentioned recipients, some of whom may be based in countries whose laws do not ensure equivalent protection of your data as the regulations in force in Switzerland or the European Union. Prior to transferring data to these countries, we implement protection mechanisms recognised by Swiss and European authorities, such as model contractual clauses, in accordance with applicable laws and regulations.

### Minimum age

Services are intended for users aged 13 years or over. We will not voluntarily collect personal data from users below this age. If you are between the ages of 13 and 15, you may use our Services only with the prior consent of your parents or legal guardian. For certain Services, including volunteer registration for the YOG 2020, specific minimum-age rules are stated and must be complied with.

If we become aware that a child has provided us with their personal data without the permission of their parents or legal guardian, we will take appropriate steps to delete the data and close the child's user account. If your child has provided us with personal data without your consent, please contact us at [info@lausanne2020.sport](mailto:info@lausanne2020.sport).

### Data retention

We retain your data only for the time necessary for the purposes identified in this Privacy Policy or to comply with our legal obligations.

## Your rights

In accordance with the law and current regulations, you have the right to:

- Obtain confirmation that your personal data is/is not being processed. When it is, you can access that personal data, and obtain further information about its processing;
- Have any incomplete or inaccurate personal data about yourself corrected,
- In certain specific cases, delete certain personal data;
- In certain cases, limit the processing of this data;
- Object to the processing of your personal data for reasons relating to your particular situation, or, regardless of your particular situation, to the use of your personal data for marketing purposes;
- Withdraw your consent at any time, without affecting the lawfulness of the data processing, if it is based on your consent;
- Receive the personal data you have provided to us and/or ask us to transmit it to another person in charge of its processing, if the processing is based on your consent or a contract and is automated.

For such purposes, please contact us at [info@lausanne2020.sport](mailto:info@lausanne2020.sport).

To unsubscribe from promotional communications, you can click on the link at the bottom of each of our emails.

### **Changes to the Privacy Policy**

We reserve the right to make changes to this Privacy Policy at any time. When we change it, we will post the "update date" at the bottom of the Privacy Policy. Any changes will be effective as soon as they are available online. We will make reasonable efforts to notify you of any substantial changes to this Privacy Policy – for example, by posting a notice on our Services – to allow you to review our Privacy Policy and decide whether you wish to continue using our Website. Your continued use of our Services after an update notification will constitute confirmation that you have read and understood such changes. We ask you to regularly review our Privacy Policy.

This Privacy Policy was updated on 23 June 2019.

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